



JMC Message Center

JMC is delighted to announce our new fully integrated JMC Message Center! The Message Center allows you to quickly and efficiently communicate with Parents and Students. The Message Center is completely integrated with the Next-Gen software meaning no headaches from connecting to a third party product.

The JMC Message Center allows for the following:

- 1) Emails
- 2) Short Message Service (text messaging or texting)
- 3) Voice Calls/Voice Mail

Message Type:

Email

Text Message

Phone Call(Text to Voice)

Recorded Phone Call

PHONE CALL - You may record a phone message that will be sent to the Parents and Students.

EMAIL - An email will be sent to all email addresses maintained for the Contact and/or the Student. You are allowed up to 8 email addresses per Contact. You also have the ability to include up to 4 Attachments.

TEXT MESSAGE - You may type in a text message to be sent to the Parents and Students.

PHONE CALL(Text to Voice) - You may type the message which will be read by your choice of a Male or Female Voice when the call is placed.

RECORDED PHONE CALL - You may record a voice message that will be sent and saved for future use.

PLEASE NOTE: Any Phone Calls that are sent will appear on the **Parent's Caller ID** as your School's Number. This way Parents are sure to know it is not a Solicitation Call.

SELECTING GROUPS TO SEND THE MESSAGES TO:

- | | |
|--|---|
| <input type="radio"/> By Sequential | will send to All records either in the District or per Building |
| <input type="radio"/> By Random | will allow the selection of Random groups of Students and Contacts |
| <input checked="" type="radio"/> By Grade | will allow the selection of a particular Grade level or range of Grade levels |
| <input type="radio"/> By Advisor | will allow the selection of a particular Advisor group or range of Advisors |
| <input type="radio"/> By Course | will allow the selection of a particular Course |
| <input type="radio"/> By Activity | will allow the selection of a particular Activity, such as Varsity Football |

SELECTING REASON(S) FOR SENDING THE CALL:

Call Group:

Emergency/Weather Related

Student Related

General School Information

Parents are able to decide which phone numbers will be called for a Specific Call Group. You may decide to send the Phone Call to any combination of groups including All at once.

As an Example:

A Parent may decide - Call my Work, Home, and Cell number if it is Emergency/Weather Related.
Call only my Home number if it is School Related or General School Information.

HOW DO PARENTS SIGN UP FOR TEXTS AND VOICE CALLS?

Phone 2:

Description:

Type:

Rank:

Messaging service Phone #2

SMS(Text Message)*

Emergency/Weather Related

Student Related

General School Information

By logging into Parent Access the Parent is allowed to decide for each of their 8 Phone Numbers:

- 1) This number is allowed to receive Text Messages.
- 2) This number is to be called for a specific area such as Emergency/Weather Related or they may check any combination or all at once.

For Parents who do not have Internet Access the Office may enable the Text Message and Phone Numbers to be called for that particular Parent.

EMERGENCY FUNCTION

If you feel a situation arises where you need to contact everyone, even if they have not decided to accept Text Messages or Voice Calls you have the ability to instantly mark everyone at once.

Emergency/Weather Related:

SMS(Text Message)*:

PARENT ALERTS

Currently, Parents have the ability through Parent Access to request an email be sent for Period Attendance, Missing Scores, and Grade Percentage reasons. A Text may also be requested for Missing Scores.

Period Attendance Alert

- Send an Email Alert when marked Absent
- Send an Email Alert when marked Tardy

Save

Missing Scores Alert

- Send an Email Alert when Missing Scores
- Send a Text Message Alert when Missing Scores

Save

Grade Alert

If your child's grade percentage is below the percentage you enter for a class, an Email Alert will be sent to you.

Fill Percentage Column

Percentage	Term	Period	Course
<input type="text"/>	Sem1	4	Technology
<input type="text"/>	Sem1	5	AM HISTORY

THE FOLLOWING FUNCTIONALITY WILL BE ADDED FOR SEMESTER TWO:

- 1) An email and/or Text Message for Lunch Balances
- 2) A Text Message for Period Attendance Reasons
- 3) A Text Message for Grade Percentage Reasons